

Job Description

Test Consultant

Role: Test Consultant

Team: Technical Team

Reports To: Lead Technical Consultant

Direct Reports: N/A

Key Relationships:

Internal: Project Managers, developers, technical and functional consultants

External: Clients

Purpose of Role:

The test consultant will ensure that the solutions we deliver to clients are fit for purpose, reliable and stable. Primarily you will work with the Salesforce platform but we also deliver solutions that leverage APIs, Mobile Applications, Email and other technologies. This role provides the flexibility to Trailblaze automation including introducing new processes to improve our delivery framework.

You will support the team with your quality focused know how, critical thinking and problem solving skills.

Responsibilities	Deliverables/Outcomes
Quality Assurance Planning:	<ul style="list-style-type: none">• Involvement in reviewing the outcomes of client discovery• Estimation of test deliverables• Planning the test cases, outcomes and approaches
Quality Assurance Execution:	<ul style="list-style-type: none">• Manually test front-end when automation is not desirable• Manually test APIs when automation is not desirable• Deliver test automation where appropriate
Project Management	<ul style="list-style-type: none">• Work closely with our Project Managers to create and assist in the writing of Stories, Epics and Acceptance Criteria /

	<p>Business Driven Development or Test Driven Development.</p> <ul style="list-style-type: none"> • Ensure all tasks written and updated in jira • Log all time through Jira/Harvest ensuring billable hours target is met weekly • Ensure deadlines are met • Provide status updates to project managers as required
Customer Service	<ul style="list-style-type: none"> • Deliver exceptional customer service when client facing • Demonstrate a can do attitude and solutions focused approach • Creating documentation and 'how to' guides for end users of the software and solutions developed
Relationship Management	<ul style="list-style-type: none"> • Take part in team stand-ups and internal meetings as required • Collaborate with colleagues and clients to achieve the best outcomes for our business and our clients
Health & Safety	<ul style="list-style-type: none"> • Follow all relevant health and safety procedures • Raise any concerns and notify of any workplace incidents • Take all practicable steps to avoid workplace incidents

Career Path

Lead Test Consultant / alternative career opportunities in Functional or Technical roles

Person Specification:

Essential Skills

- 2+ years in a similar role
- ISTQB certification a bonus
- You have a passion for quality and ensuring an amazing user experience
- You can work with BDD and Acceptance Criteria
- You also have experience with version control like Bitbucket, Git, Github, etc

- Track record of successful delivery/implementation
- Experience working in an agile environment
- Comfort/familiarity with the following: Harvest, Confluence, Jira, Slack
- You also have excellent time management skills and an eye for detail
- Ability to work in Aotearoa, NZ citizen, permanent resident, or valid working visa required.

Essential Attributes:

- You have a can do attitude and approach to problem solving, finding new test frameworks and the like
- Keep up to date with the latest digital trends and developments and love tinkering with new tools
- You have excellent communication skills, not afraid to ask questions and the ability to communicate clear and concise steps on how to reproduce any defects found
- Customer friendly - you will be facing them regularly
- Team player - goes without saying!